

## General Practice Improvement Leads programme

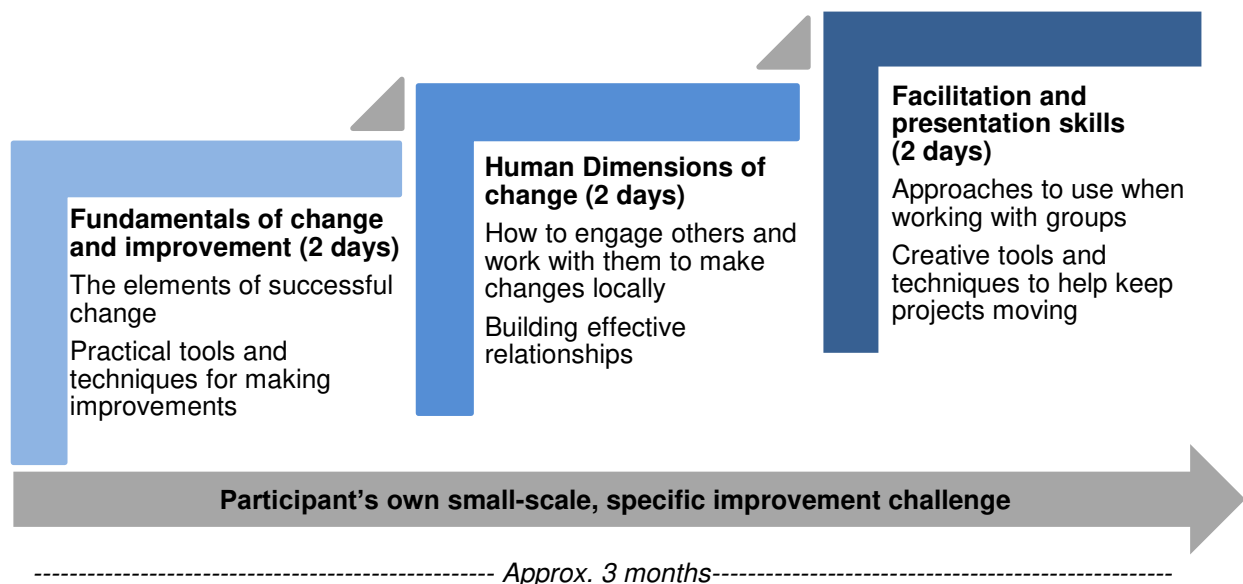
The General Practice Improvement Leads programme is an accredited personal development programme for those working in NHS general practice. Participants gain new perspectives, skills, and confidence in using quality improvement tools and techniques (improvement science) for service redesign and leading colleagues and teams through change.

### What does it look like?

The programme is held over six full days (virtual or in-person), with support sessions (webinars) and an optional coaching call.

### Programme content

The programme is highly participative, incorporating action learning through activities, discussions, and personal project work, with participants leading a **small-scale piece of improvement work**.



Participants must identify a specific problem/issue to work on during the programme that their practice/network is ready and able to address within the timeframe of the programme. It should involve a change that could result in an improvement, altering how work/activity is done; producing measurable, positive differences in results relative to the baseline and have a lasting impact. Examples might include improving a recall system, optimising the care navigation or triage process, improving the process for handling documents, increasing the uptake of online consultations.

This is a practical programme and participants will be expected to participate fully, including contributing actively to discussions and group work. Participants will provide updates on their progress throughout, using an electronic workbook and present a final summary of progress to date and learning on the final day.

## Cohorts held IN PERSON

- For cohorts held in person (i.e. face-to-face), overnight accommodation (bed and breakfast only) is available if required, for the middle night of each module at no cost to delegates. Accommodation must be requested at the application stage and is booked centrally for delegates by the Primary Care Transformation Team.
- Travel costs are not funded. Delegates will need to arrange and cover the cost of their own travel as needed, including between workshop venue and overnight accommodation if these are not in the same location.

## Cohorts held VIRTUALLY

All sessions will be held on the MS Teams platform. Delegates should ensure they have sole use of a computer with working camera and sound.

Individuals must apply for their own place and must commit to attend all days for the cohort. There are up to 30 places available on each cohort held in person and 16 places for cohorts held virtually. Places are offered on a first come, first served basis for those who fulfil the application requirements set out above.

### Dates for 2023/24

Topic	Cohort 36: In person - London	Cohort 37: Virtual
Preparatory Webinar	Wed 6 <sup>th</sup> September 2023, 13:00-14:00	Wed 3 <sup>rd</sup> January 2024, 13:00-14:00
Module 1	Wed 20 <sup>th</sup> and Thurs 21 <sup>st</sup> September 2023	Wed 10 <sup>th</sup> January 2024 Wed 17 <sup>th</sup> January 2024
Support webinar 1	Wed 11 <sup>th</sup> October 2023, 13:00-14:00	Wed 31 <sup>st</sup> January 2024, 13:00-14:00
Module 2	Wed 1 <sup>st</sup> and Thurs 2 <sup>nd</sup> November 2023	Wed 7 <sup>th</sup> February 2024 Wed 21 <sup>st</sup> February 2024
Support webinar 2	Wed 22 <sup>nd</sup> November 2023, 13:00-14:00	Wed 6 <sup>th</sup> March 2024, 13:00-14:00
Module 3	Wed 6 <sup>th</sup> and Thurs 7 <sup>th</sup> December 2023	Wed 20 <sup>th</sup> March 2024 Wed 27 <sup>th</sup> March 2024
Applications <i>open</i>	Wed 28 <sup>th</sup> June 2023	Mon 30 <sup>th</sup> October 2023
Applications <i>close</i>	Fri 25 <sup>th</sup> August 2023	Fri 8 <sup>th</sup> December 2023

Please note:

- Applications may close early if the cohort is oversubscribed
- Cohorts are offered in person based on current Covid guidelines. Applicants will be notified immediately of any changes.

Apply via the links: Cohort 36 in person: [Application form](#)  
Cohort 37v virtual: [Application form](#)

If you have any enquiries, please email: [england.capabilityt4c@nhs.net](mailto:england.capabilityt4c@nhs.net).